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INFO~TECH RESEARCH GROUP

DATA QUADRANT REPORT

Managed Detection & Response

OCTOBER 2026/2027

This report features: Field Effect MDR | Crowdstrike Falcon Platform | Acronis Cyber Protect Cloud | Cynet Platform | Huntress Security Platform | Sophos MDR | eSentire | Arctic Wolf MDR | Alert Logic MDR | ReliaQuest GreyMatter Platform | OpenText Core MDR

490
REVIEWS

15
PRODUCTS INCLUDED

Table of Contents

3 Data Quadrant

4 Category Overview

6 Vendor Capability Summary

9 Vendor Capabilities

21 Product Feature Summary

25 Product Features

How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Managed Detection & Response market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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Software Directory

MANAGED DETECTION & RESPONSE SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.



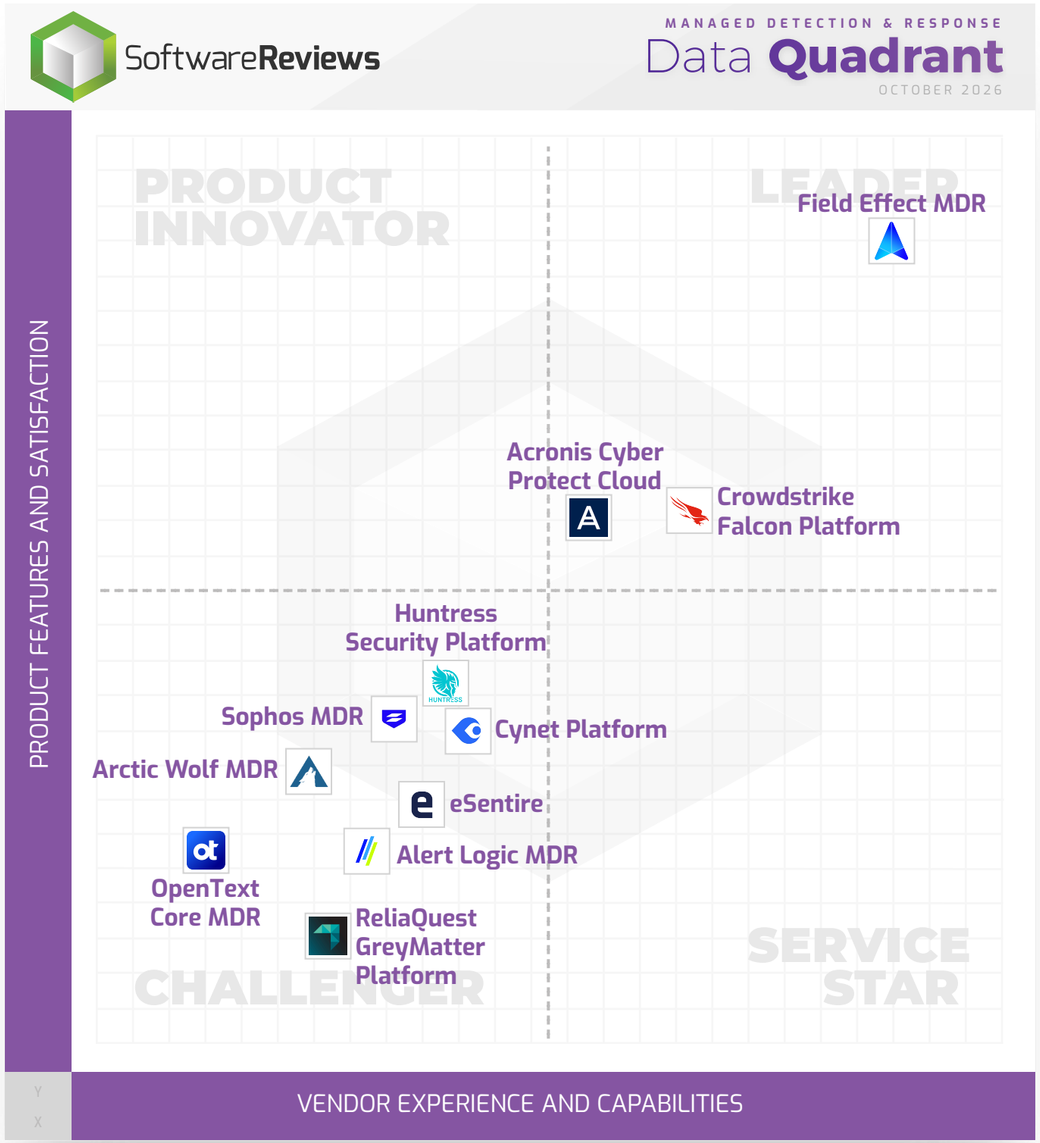
Managed Detection & Response Software

- Acronis Cyber Protect Cloud Backup
- ActZero Platform
- Alert Logic MDR
- Arctic Wolf MDR
- Atos MDR
- Blackpoint MDR
- Critical Start MDR
- Crowdstrike Falcon Platform
- Cybereason Managed Detection and Response
- Cynet Platform
- Deepwatch MDR
- eSentire
- Expel MDR
- Fidelis Elevate
- Field Effect MDR
- Heimdal
- Honeywell Forge Cybersecurity+ | Cyber Insights
- Huntress Managed Security Platform
- LMNTRIX Active Defense
- Lumifi
- Mandiant Advantage
- MDR for Microsoft Sentinel
- Netenrich Resolution Intelligence Cloud
- OpenText Core MDR
- Quadrant Sagan
- Rapid7 Managed Detection and Response
- ReliaQuest GreyMatter Platform
- SecurityHQ
- SentinelOne MDR Services
- SISA ProACT
- Sophos Managed Detection and Response
- Taegis ManagedXDR
- ThreatDown MDR
- Trustwave Managed Detection and Response
- VikingCloud Managed Endpoint Security
- WithSecure Elements Infinite

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SOFTWARE REVIEWS
Data Quadrant

Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



MANAGED DETECTION & RESPONSE

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: Software product placement is based on the scores provided by users, recency of the reviews, and review volume. Axes are dynamically adjusted based on the minimum and maximum values in the data set.

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Category Overview

This page provides a high level summary of product performance within the Managed Detection & Response category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
2026 DATA QUADRANT CHAMPION INFO-TECH	Field Effect MDR	9.5/10	+98	-- NEGATIVE 98% POSITIVE	88%	92%	97%	122
2026 DATA QUADRANT CHAMPION INFO-TECH	Crowdstrike Falcon Platform	8.8/10	+95	-- NEGATIVE 96% POSITIVE	83%	85%	91%	59
2026 DATA QUADRANT CHAMPION INFO-TECH	Acronis Cyber Protect Cloud	8.6/10	+95	-- NEGATIVE 96% POSITIVE	83%	89%	93%	28
4	Cynet Platform	8.1/10	+92	2% NEGATIVE 94% POSITIVE	82%	84%	88%	37
5	Huntress Security Platform	8.1/10	+96	-- NEGATIVE 96% POSITIVE	84%	90%	92%	23
6	Sophos MDR	8.1/10	+88	2% NEGATIVE 90% POSITIVE	83%	86%	87%	36
7	eSentire	8.0/10	+98	-- NEGATIVE 98% POSITIVE	81%	85%	89%	28
8	Arctic Wolf MDR	7.8/10	+91	2% NEGATIVE 93% POSITIVE	82%	86%	92%	19
9	Alert Logic MDR	7.8/10	+96	-- NEGATIVE 97% POSITIVE	85%	91%	85%	35
10	ReliaQuest GreyMatter Platform	7.6/10	+94	-- NEGATIVE 95% POSITIVE	80%	84%	82%	20
AVERAGE SCORES		**8.2/10**	**+94**	1% NEGATIVE 95% POSITIVE	**83%**	**87%**	**89%**	**39**

Category Overview

This page provides a high level summary of product performance within the Managed Detection & Response category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	OpenText Core MDR	7.6/10	+87	-- NEGATIVE 88% POSITIVE	79%	84%	88%	20
	PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS							
--	LMNTRIX Active Defense	8.0/10	+100	-- NEGATIVE 100% POSITIVE	89%	91%	97%	6
--	Cyber Insights	7.9/10	+98	-- NEGATIVE 99% POSITIVE	84%	85%	94%	5
--	Lumifi	7.1/10	+87	3% NEGATIVE 90% POSITIVE	80%	76%	85%	27
--	Rapid7 MDR	7.0/10	+85	2% NEGATIVE 87% POSITIVE	77%	80%	83%	25

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Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Field Effect MDR	88%	89%	86%	89%	87%	89%	93%	87%	90%	80%	86%	91%
Alert Logic MDR	85%	86%	84%	85%	84%	85%	85%	85%	83%	87%	86%	85%
Huntress Managed Security Platform	84%	89%	78%	88%	80%	88%	92%	82%	86%	73%	82%	89%
Crowdstrike Falcon Platform	83%	87%	87%	83%	83%	81%	81%	86%	84%	79%	82%	85%
Acronis Cyber Protect Cloud Backup	83%	82%	85%	84%	82%	79%	88%	83%	83%	80%	83%	89%
Sophos Managed Detection and Response	83%	83%	84%	84%	77%	81%	86%	82%	86%	81%	85%	87%
Arctic Wolf MDR	82%	87%	79%	77%	84%	83%	85%	81%	84%	73%	81%	88%
Cynet Platform	82%	85%	81%	82%	80%	82%	83%	78%	83%	79%	80%	87%
eSentire	81%	83%	84%	76%	82%	78%	87%	83%	80%	75%	80%	84%
ReliaQuest GreyMatter Platform	80%	80%	79%	84%	77%	82%	77%	80%	83%	76%	85%	78%
CATEGORY AVERAGE	83%	85%	82%	83%	82%	82%	86%	83%	84%	77%	82%	86%

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
OpenText Core MDR	79%	86%	74%	77%	84%	72%	86%	83%	79%	70%	71%	88%
CATEGORY AVERAGE	83%	85%	82%	83%	82%	82%	86%	83%	84%	77%	82%	86%
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Lumifi	80%	80%	81%	80%	78%	76%	89%	78%	86%	80%	76%	78%
Rapid7 Managed Detection and Response	77%	81%	74%	77%	78%	67%	80%	82%	78%	75%	74%	84%
LMNTRIX Active Defense	89%	84%	92%	84%	100%	87%	89%	84%	94%	89%	97%	84%
Honeywell Forge Cybersecurity+ | Cyber Insights	84%	85%	81%	80%	90%	85%	76%	85%	85%	90%	85%	76%

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Managed Detection & Response software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	60%
Highly Satisfies	38%
Almost Satisfies	1%
Disappoints	1%

89% Business Value Created

2	Huntress Managed Security Platform		89%	23 REVIEWS
3	Arctic Wolf MDR		87%	19 REVIEWS
4	Crowdstrike Falcon Platform		87%	59 REVIEWS
5	Alert Logic MDR		86%	35 REVIEWS
6	OpenText Core MDR		86%	20 REVIEWS
7	Cynet Platform		85%	37 REVIEWS
8	Sophos Managed Detection and Response		83%	36 REVIEWS
9	eSentire		83%	28 REVIEWS
10	Acronis Cyber Protect Cloud Backup		82%	28 REVIEWS
11	ReliaQuest GreyMatter Platform		80%	20 REVIEWS
		CATEGORY AVERAGE	85%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi		80%	27 REVIEWS
--	Rapid7 Managed Detection and Response		81%	25 REVIEWS
--	LMNTRIX Active Defense		84%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights		85%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

CROWDSTRIKE

CROWDSTRIKE FALCON PLATFORM

TOP PRODUCT

Delights	54%
Highly Satisfies	40%
Almost Satisfies	5%
Disappoints	--

87% Breadth of Features

2	Field Effect MDR	86%	122 REVIEWS
3	Acronis Cyber Protect Cloud Backup	85%	28 REVIEWS
4	Sophos Managed Detection and Response	84%	36 REVIEWS
5	Alert Logic MDR	84%	35 REVIEWS
6	eSentire	84%	28 REVIEWS
7	Cynet Platform	81%	37 REVIEWS
8	ReliaQuest GreyMatter Platform	79%	20 REVIEWS
9	Arctic Wolf MDR	79%	19 REVIEWS
10	Huntress Managed Security Platform	78%	23 REVIEWS
11	OpenText Core MDR	74%	20 REVIEWS
	CATEGORY AVERAGE	82%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	81%	27 REVIEWS
--	Rapid7 Managed Detection and Response	74%	25 REVIEWS
--	LMNTRIX Active Defense	92%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	81%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	56%
Highly Satisfies	43%
Almost Satisfies	0%
Disappoints	--

89% Quality of Features

2	Huntress Managed Security Platform	88%	23 REVIEWS
3	Alert Logic MDR	85%	35 REVIEWS
4	Sophos Managed Detection and Response	84%	36 REVIEWS
5	ReliaQuest GreyMatter Platform	84%	20 REVIEWS
6	Acronis Cyber Protect Cloud Backup	84%	28 REVIEWS
7	Crowdstrike Falcon Platform	83%	59 REVIEWS
8	Cynet Platform	82%	37 REVIEWS
9	Arctic Wolf MDR	77%	19 REVIEWS
10	OpenText Core MDR	77%	20 REVIEWS
11	eSentire	76%	28 REVIEWS
	CATEGORY AVERAGE	**83%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	80%	27 REVIEWS
--	Rapid7 Managed Detection and Response	77%	25 REVIEWS
--	LMNTRIX Active Defense	84%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	80%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	50%
Highly Satisfies	47%
Almost Satisfies	3%
Disappoints	--

87% Product Strategy and Rate of Improvement

2	Alert Logic MDR	84%	35 REVIEWS
3	OpenText Core MDR	84%	20 REVIEWS
4	Arctic Wolf MDR	84%	19 REVIEWS
5	Crowdstrike Falcon Platform	83%	59 REVIEWS
6	eSentire	82%	28 REVIEWS
7	Acronis Cyber Protect Cloud Backup	82%	28 REVIEWS
8	Cynet Platform	80%	37 REVIEWS
9	Huntress Managed Security Platform	80%	23 REVIEWS
10	ReliaQuest GreyMatter Platform	77%	20 REVIEWS
11	Sophos Managed Detection and Response	77%	36 REVIEWS
	CATEGORY AVERAGE	**82%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	78%	27 REVIEWS
--	Rapid7 Managed Detection and Response	78%	25 REVIEWS
--	LMNTRIX Active Defense	100%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	90%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	57%
Highly Satisfies	41%
Almost Satisfies	2%
Disappoints	--

89% Usability And Intuitiveness

2	Huntress Managed Security Platform		88%	23 REVIEWS
3	Alert Logic MDR		85%	35 REVIEWS
4	Arctic Wolf MDR		83%	19 REVIEWS
5	Cynet Platform		82%	37 REVIEWS
6	ReliaQuest GreyMatter Platform		82%	20 REVIEWS
7	Sophos Managed Detection and Response		81%	36 REVIEWS
8	Crowdstrike Falcon Platform		81%	59 REVIEWS
9	Acronis Cyber Protect Cloud Backup		79%	28 REVIEWS
10	eSentire		78%	28 REVIEWS
11	OpenText Core MDR		72%	20 REVIEWS
		CATEGORY AVERAGE	82%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi		76%	27 REVIEWS
--	Rapid7 Managed Detection and Response		67%	25 REVIEWS
--	LMNTRIX Active Defense		87%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights		85%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	74%
Highly Satisfies	24%
Almost Satisfies	2%
Disappoints	--

93% Vendor Support

2	Huntress Managed Security Platform	92%	23 REVIEWS
3	Acronis Cyber Protect Cloud Backup	88%	28 REVIEWS
4	eSentire	87%	28 REVIEWS
5	Sophos Managed Detection and Response	86%	36 REVIEWS
6	OpenText Core MDR	86%	20 REVIEWS
7	Arctic Wolf MDR	85%	19 REVIEWS
8	Alert Logic MDR	85%	35 REVIEWS
9	Cynet Platform	83%	37 REVIEWS
10	Crowdstrike Falcon Platform	81%	59 REVIEWS
11	ReliaQuest GreyMatter Platform	77%	20 REVIEWS
	CATEGORY AVERAGE	**86%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	89%	27 REVIEWS
--	Rapid7 Managed Detection and Response	80%	25 REVIEWS
--	LMNTRIX Active Defense	89%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	76%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	55%
Highly Satisfies	41%
Almost Satisfies	3%
Disappoints	1%

87% Ease of Data Integration

2	Crowdstrike Falcon Platform	86%	59 REVIEWS
3	Alert Logic MDR	85%	35 REVIEWS
4	OpenText Core MDR	83%	20 REVIEWS
5	Acronis Cyber Protect Cloud Backup	83%	28 REVIEWS
6	eSentire	83%	28 REVIEWS
7	Huntress Managed Security Platform	82%	23 REVIEWS
8	Sophos Managed Detection and Response	82%	36 REVIEWS
9	Arctic Wolf MDR	81%	19 REVIEWS
10	ReliaQuest GreyMatter Platform	80%	20 REVIEWS
11	Cynet Platform	78%	37 REVIEWS
	CATEGORY AVERAGE	83%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	78%	27 REVIEWS
--	Rapid7 Managed Detection and Response	82%	25 REVIEWS
--	LMNTRIX Active Defense	84%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	85%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	64%
Highly Satisfies	33%
Almost Satisfies	4%
Disappoints	--

90% Ease of Administration

2	Huntress Managed Security Platform	86%	23 REVIEWS
3	Sophos Managed Detection and Response	86%	36 REVIEWS
4	Arctic Wolf MDR	84%	19 REVIEWS
5	Crowdstrike Falcon Platform	84%	59 REVIEWS
6	Alert Logic MDR	83%	35 REVIEWS
7	Cynet Platform	83%	37 REVIEWS
8	Acronis Cyber Protect Cloud Backup	83%	28 REVIEWS
9	ReliaQuest GreyMatter Platform	83%	20 REVIEWS
10	eSentire	80%	28 REVIEWS
11	OpenText Core MDR	79%	20 REVIEWS
	CATEGORY AVERAGE	**84%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	86%	27 REVIEWS
--	Rapid7 Managed Detection and Response	78%	25 REVIEWS
--	LMNTRIX Active Defense	94%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	85%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

LevelBlue

ALERT LOGIC MDR

TOP PRODUCT

Delights	64%
Highly Satisfies	20%
Almost Satisfies	16%
Disappoints	--

87% Ease of Customization

2	Sophos Managed Detection and Response	81%	36 REVIEWS
3	Acronis Cyber Protect Cloud Backup	80%	28 REVIEWS
4	Field Effect MDR	80%	122 REVIEWS
5	Crowdstrike Falcon Platform	79%	59 REVIEWS
6	Cynet Platform	79%	37 REVIEWS
7	ReliaQuest GreyMatter Platform	76%	20 REVIEWS
8	eSentire	75%	28 REVIEWS
9	Arctic Wolf MDR	73%	19 REVIEWS
10	Huntress Managed Security Platform	73%	23 REVIEWS
11	OpenText Core MDR	70%	20 REVIEWS
	CATEGORY AVERAGE	**77%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	80%	27 REVIEWS
--	Rapid7 Managed Detection and Response	75%	25 REVIEWS
--	LMNTRIX Active Defense	89%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	90%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

LevelBlue
ALERT LOGIC MDR
TOP PRODUCT

Delights	61%
Highly Satisfies	23%
Almost Satisfies	16%
Disappoints	--

86% Availability and Quality of Training

2	Field Effect MDR	86%	122 REVIEWS
3	ReliaQuest GreyMatter Platform	85%	20 REVIEWS
4	Sophos Managed Detection and Response	85%	36 REVIEWS
5	Acronis Cyber Protect Cloud Backup	83%	28 REVIEWS
6	Huntress Managed Security Platform	82%	23 REVIEWS
7	Crowdstrike Falcon Platform	82%	59 REVIEWS
8	Arctic Wolf MDR	81%	19 REVIEWS
9	Cynet Platform	80%	37 REVIEWS
10	eSentire	80%	28 REVIEWS
11	OpenText Core MDR	71%	20 REVIEWS
	CATEGORY AVERAGE	82%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	76%	27 REVIEWS
--	Rapid7 Managed Detection and Response	74%	25 REVIEWS
--	LMNTRIX Active Defense	97%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	85%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	62%
Highly Satisfies	38%
Almost Satisfies	--
Disappoints	--

91% Ease of Implementation

2	Huntress Managed Security Platform		89%	23 REVIEWS
3	Acronis Cyber Protect Cloud Backup		89%	28 REVIEWS
4	OpenText Core MDR		88%	20 REVIEWS
5	Arctic Wolf MDR		88%	19 REVIEWS
6	Cynet Platform		87%	37 REVIEWS
7	Sophos Managed Detection and Response		87%	36 REVIEWS
8	Crowdstrike Falcon Platform		85%	59 REVIEWS
9	Alert Logic MDR		85%	35 REVIEWS
10	eSentire		84%	28 REVIEWS
11	ReliaQuest GreyMatter Platform		78%	20 REVIEWS
		CATEGORY AVERAGE	**86%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi		78%	27 REVIEWS
--	Rapid7 Managed Detection and Response		84%	25 REVIEWS
--	LMNTRIX Active Defense		84%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights		76%	5 REVIEWS

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	REAL-TIME THREAT AND ANOMALY DETECTION	TECHNOLOGY MANAGEMENT	THREAT INTELLIGENCE	USE OF THE MITRE ATT&CK FRAMEWORK	VULNERABILITY MANAGEMENT
Field Effect MDR	92%	93%	90%	91%	94%	91%
Alert Logic MDR	91%	91%	93%	91%	90%	90%
Huntress Managed Security Platform	89%	94%	88%	93%	86%	86%
Acronis Cyber Protect Cloud Backup	89%	90%	88%	85%	88%	92%
Sophos Managed Detection and Response	86%	86%	85%	91%	83%	85%
Arctic Wolf MDR	86%	89%	83%	84%	86%	86%
Crowdstrike Falcon Platform	85%	91%	84%	84%	86%	81%
eSentire	85%	88%	83%	88%	86%	80%
Cynet Platform	84%	88%	86%	81%	84%	81%
ReliaQuest GreyMatter Platform	84%	83%	81%	85%	87%	84%
CATEGORY AVERAGE	87%	89%	85%	87%	87%	85%

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	REAL-TIME THREAT AND ANOMALY DETECTION	TECHNOLOGY MANAGEMENT	THREAT INTELLIGENCE	USE OF THE MITRE ATT&CK FRAMEWORK	VULNERABILITY MANAGEMENT	
OpenText Core MDR	**83%**	**90%**	**76%**	**81%**	**92%**	**75%**	
CATEGORY AVERAGE	**87%**	**89%**	**85%**	**87%**	**87%**	**85%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS							
Lumifi	**76%**	**79%**	**78%**	**73%**	**77%**	**75%**	
Rapid7 Managed Detection and Response	**80%**	**77%**	**78%**	**81%**	**76%**	**85%**	
LMNTRIX Active Defense	**91%**	**87%**	**94%**	**93%**	**87%**	**97%**	
Honeywell Forge Cybersecurity+ | Cyber Insights	**85%**	**92%**	**76%**	**92%**	**92%**	**75%**	

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	24/7/365 SECURITY MONITORING	AUTOMATED THREAT HUNTING	COMPLIANCE REPORTING AND ARCHIVAL MECHANISMS	INCIDENT MANAGEMENT	IOC FOCUS AND MANAGEMENT	PREVENTION	RISK SCORING & REMEDIATION ACT	STANDARDIZED PLAYBOOKS
Field Effect MDR	92%	94%	91%	88%	94%	90%	92%	89%	87%
Alert Logic MDR	91%	89%	100%	88%	87%	84%	90%	88%	83%
Huntress Managed Security Platform	89%	93%	95%	84%	95%	80%	93%	87%	88%
Acronis Cyber Protect Cloud Backup	89%	89%	92%	90%	89%	89%	87%	88%	86%
Sophos Managed Detection and Response	86%	88%	93%	81%	88%	82%	87%	82%	80%
Arctic Wolf MDR	86%	86%	83%	78%	86%	83%	89%	84%	75%
Crowdstrike Falcon Platform	85%	85%	87%	77%	85%	87%	86%	84%	81%
eSentire	85%	95%	88%	86%	87%	88%	80%	81%	84%
Cynet Platform	84%	87%	87%	76%	92%	80%	89%	87%	87%
ReliaQuest GreyMatter Platform	84%	75%	69%	79%	86%	63%	79%	75%	69%
CATEGORY AVERAGE	87%	89%	88%	82%	88%	83%	86%	84%	80%

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Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	24/7/365 SECURITY MONITORING	AUTOMATED THREAT HUNTING	COMPLIANCE REPORTING AND ARCHIVAL MECHANISMS	INCIDENT MANAGEMENT	IOC FOCUS AND MANAGEMENT	PREVENTION	RISK SCORING & REMEDIATION ACT	STANDARDIZED PLAYBOOKS	
OpenText Core MDR	83%	100%	88%	75%	81%	88%	75%	75%	63%	
CATEGORY AVERAGE	87%	89%	88%	82%	88%	83%	86%	84%	80%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS										
Lumifi	76%	82%	89%	72%	73%	84%	74%	73%	81%	
Rapid7 Managed Detection and Response	80%	81%	81%	81%	79%	77%	80%	80%	75%	
LMNTRIX Active Defense	91%	75%	75%	89%	92%	75%	97%	89%	89%	
Honeywell Forge Cybersecurity+ | Cyber Insights	85%	92%	84%	92%	--	84%	84%	92%	76%	

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Managed Detection & Response software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Real-Time Threat and Anomaly Detection	Real-time or near real time threat detection of attacks and anomalous behavior.
Technology Management	Continuously manages and monitors systems and technology. Integrates with existing technology.

Standard Features

24/7/365 Security Monitoring	MDR provider should include a team of experienced security analysts monitoring the network 24/7 to identify abnormal activity and mitigate against threats.
Automated Threat Hunting	Continuous detection and notification of of anomalous or suspicious events and behaviors
Compliance Reporting and Archival Mechanisms	System archives incidents and produces comprehensive reports to stakeholders about current vulnerabilities and past vulnerabilities and remediation efforts.
Incident Management	Includes incident diagnosis, escalation, investigation, resolution and recovery, and closure.

Differentiating Features

Proactive Threat Hunting	Leverages TTPs, threat Intelligence, and IOCs, to create hypotheses in order to investigate and identify abnormal activity that may be malicious.
Threat Intelligence	Security threat intelligence feed integration with ability to update multiple uses and control updating behaviors.
Use of the MITRE ATT&CK Framework	Threat modeling capabilities and allows for mapping use cases to established TTPs, in order to facilitate rapid incident response.
Vulnerability Management	Discover and fix vulnerabilities in the system.
IOC Focus and Management	Should include a wide variety of IOCs, but is more focused on behaviors and behavioral detection; IOCs are not as simple to manage.
Prevention	Offers capable next-gen AV (NGAV) and host protection.
Risk Scoring & Remediation Act	Actionable risk mitigation suggestions for each vulnerability discovered.
Standardized Playbooks	Standardized playbooks contain procedures, standards, and anticipated results from incident response. Reduces threat dwell time and time to close the event.
Use of ML	Provide analytics and other advanced technologies to correlate data, assign priority to alerts, and provide business context for evaluating security incidents.

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Real-Time Threat and Anomaly Detection

Mandatory Feature

Real-time or near real time threat detection of attacks and anomalous behavior.

HUNTRESS

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights	76%
Highly Satisfies	24%
Almost Satisfies	--
Disappoints	--

94% Real-Time Threat and Anomaly Detection

2	Field Effect MDR	93%	122 REVIEWS
3	Alert Logic MDR	91%	35 REVIEWS
4	Crowdstrike Falcon Platform	91%	59 REVIEWS
5	Acronis Cyber Protect Cloud Backup	90%	28 REVIEWS
6	OpenText Core MDR	90%	20 REVIEWS
7	Arctic Wolf MDR	89%	19 REVIEWS
8	Cynet Platform	88%	37 REVIEWS
9	eSentire	88%	28 REVIEWS
10	Sophos Managed Detection and Response	86%	36 REVIEWS
11	ReliaQuest GreyMatter Platform	83%	20 REVIEWS
	CATEGORY AVERAGE	89%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	79%	27 REVIEWS
--	Rapid7 Managed Detection and Response	77%	25 REVIEWS
--	LMNTRIX Active Defense	87%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	92%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Technology Management

Mandatory Feature

Continuously manages and monitors systems and technology. Integrates with existing technology.

LevelBlue
ALERT LOGIC MDR
TOP PRODUCT

Delights	82%
Highly Satisfies	9%
Almost Satisfies	9%
Disappoints	--

93% Technology Management

2	Field Effect MDR	90%	122 REVIEWS
3	Acronis Cyber Protect Cloud Backup	88%	28 REVIEWS
4	Huntress Managed Security Platform	88%	23 REVIEWS
5	Cynet Platform	86%	37 REVIEWS
6	Sophos Managed Detection and Response	85%	36 REVIEWS
7	Crowdstrike Falcon Platform	84%	59 REVIEWS
8	Arctic Wolf MDR	83%	19 REVIEWS
9	eSentire	83%	28 REVIEWS
10	ReliaQuest GreyMatter Platform	81%	20 REVIEWS
11	OpenText Core MDR	76%	20 REVIEWS
	CATEGORY AVERAGE	85%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	78%	27 REVIEWS
--	Rapid7 Managed Detection and Response	78%	25 REVIEWS
--	LMNTRIX Active Defense	94%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	76%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Threat Intelligence

Mandatory Feature

Security threat intelligence feed integration with ability to update multiple uses and control updating behaviors.

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights	73%
Highly Satisfies	27%
Almost Satisfies	--
Disappoints	--

93% Threat Intelligence

2	Field Effect MDR	91%	122 REVIEWS
3	Sophos Managed Detection and Response	91%	36 REVIEWS
4	Alert Logic MDR	91%	35 REVIEWS
5	eSentire	88%	28 REVIEWS
6	Acronis Cyber Protect Cloud Backup	85%	28 REVIEWS
7	ReliaQuest GreyMatter Platform	85%	20 REVIEWS
8	Arctic Wolf MDR	84%	19 REVIEWS
9	Crowdstrike Falcon Platform	84%	59 REVIEWS
10	Cynet Platform	81%	37 REVIEWS
11	OpenText Core MDR	81%	20 REVIEWS
	CATEGORY AVERAGE	**87%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	73%	27 REVIEWS
--	Rapid7 Managed Detection and Response	81%	25 REVIEWS
--	LMNTRIX Active Defense	93%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	92%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Use of the MITRE ATT&CK Framework

Mandatory Feature

Threat modeling capabilities and allows for mapping use cases to established TTPs, in order to facilitate rapid incident response.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	75%
Highly Satisfies	25%
Almost Satisfies	--
Disappoints	--

94% Use of the MITRE ATT&CK Framework

2	OpenText Core MDR	92%	20 REVIEWS
3	Alert Logic MDR	90%	35 REVIEWS
4	Acronis Cyber Protect Cloud Backup	88%	28 REVIEWS
5	ReliaQuest GreyMatter Platform	87%	20 REVIEWS
6	Huntress Managed Security Platform	86%	23 REVIEWS
7	Crowdstrike Falcon Platform	86%	59 REVIEWS
8	eSentire	86%	28 REVIEWS
9	Arctic Wolf MDR	86%	19 REVIEWS
10	Cynet Platform	84%	37 REVIEWS
11	Sophos Managed Detection and Response	83%	36 REVIEWS
	CATEGORY AVERAGE	87%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	77%	27 REVIEWS
--	Rapid7 Managed Detection and Response	76%	25 REVIEWS
--	LMNTRIX Active Defense	87%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	92%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Vulnerability Management

Mandatory Feature

Discover and fix vulnerabilities in the system.

Acronis

ACRONIS CYBER PROTECT CLOUD BACKUP

TOP PRODUCT

Delights	73%
Highly Satisfies	23%
Almost Satisfies	4%
Disappoints	--

92% Vulnerability Management

2	Field Effect MDR	91%	122 REVIEWS
3	Alert Logic MDR	90%	35 REVIEWS
4	Arctic Wolf MDR	86%	19 REVIEWS
5	Huntress Managed Security Platform	86%	23 REVIEWS
6	Sophos Managed Detection and Response	85%	36 REVIEWS
7	ReliaQuest GreyMatter Platform	84%	20 REVIEWS
8	Cynet Platform	81%	37 REVIEWS
9	Crowdstrike Falcon Platform	81%	59 REVIEWS
10	eSentire	80%	28 REVIEWS
11	OpenText Core MDR	75%	20 REVIEWS
	CATEGORY AVERAGE	**85%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	75%	27 REVIEWS
--	Rapid7 Managed Detection and Response	85%	25 REVIEWS
--	LMNTRIX Active Defense	97%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	75%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

24/7/365 Security Monitoring

Standard Feature

MDR provider should include a team of experienced security analysts monitoring the network 24/7 to identify abnormal activity and mitigate against threats.

opentext

OPENTEXT CORE MDR

TOP PRODUCT

Delights	100%
Highly Satisfies	--
Almost Satisfies	--
Disappoints	--

100% 24/7/365 Security Monitoring

2	eSentire	95%	28 REVIEWS
3	Field Effect MDR	94%	122 REVIEWS
4	Huntress Managed Security Platform	93%	23 REVIEWS
5	Alert Logic MDR	89%	35 REVIEWS
6	Acronis Cyber Protect Cloud Backup	89%	28 REVIEWS
7	Sophos Managed Detection and Response	88%	36 REVIEWS
8	Cynet Platform	87%	37 REVIEWS
9	Arctic Wolf MDR	86%	19 REVIEWS
10	Crowdstrike Falcon Platform	85%	59 REVIEWS
11	ReliaQuest GreyMatter Platform	75%	20 REVIEWS
	CATEGORY AVERAGE	**89%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	82%	27 REVIEWS
--	Rapid7 Managed Detection and Response	81%	25 REVIEWS
--	LMNTRIX Active Defense	75%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	92%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Automated Threat Hunting

Standard Feature

Continuous detection and notification of of anomalous or suspicious events and behaviors

LevelBlue
ALERT LOGIC MDR
TOP PRODUCT

Delights		100%
Highly Satisfies		--
Almost Satisfies		--
Disappoints		--

100% Automated Threat Hunting

2	Huntress Managed Security Platform		95%	23 REVIEWS
3	Sophos Managed Detection and Response		93%	36 REVIEWS
4	Acronis Cyber Protect Cloud Backup		92%	28 REVIEWS
5	Field Effect MDR		91%	122 REVIEWS
6	eSentire		88%	28 REVIEWS
7	OpenText Core MDR		88%	20 REVIEWS
8	Crowdstrike Falcon Platform		87%	59 REVIEWS
9	Cynet Platform		87%	37 REVIEWS
10	Arctic Wolf MDR		83%	19 REVIEWS
11	ReliaQuest GreyMatter Platform		69%	20 REVIEWS
		CATEGORY AVERAGE	**88%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi		89%	27 REVIEWS
--	Rapid7 Managed Detection and Response		81%	25 REVIEWS
--	LMNTRIX Active Defense		75%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights		84%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Compliance Reporting and Archival Mechanisms

Standard Feature

System archives incidents and produces comprehensive reports to stakeholders about current vulnerabilities and past vulnerabilities and remediation efforts.

Acronis

ACRONIS CYBER PROTECT CLOUD BACKUP

TOP PRODUCT

Delights	66%
Highly Satisfies	29%
Almost Satisfies	5%
Disappoints	--

90% Compliance Reporting and Archival Mechanisms

2	Alert Logic MDR	88%	35 REVIEWS
3	Field Effect MDR	88%	122 REVIEWS
4	eSentire	86%	28 REVIEWS
5	Huntress Managed Security Platform	84%	23 REVIEWS
6	Sophos Managed Detection and Response	81%	36 REVIEWS
7	ReliaQuest GreyMatter Platform	79%	20 REVIEWS
8	Arctic Wolf MDR	78%	19 REVIEWS
9	Crowdstrike Falcon Platform	77%	59 REVIEWS
10	Cynet Platform	76%	37 REVIEWS
11	OpenText Core MDR	75%	20 REVIEWS
	CATEGORY AVERAGE	**82%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	72%	27 REVIEWS
--	Rapid7 Managed Detection and Response	81%	25 REVIEWS
--	LMNTRIX Active Defense	89%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	92%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Incident Management

Standard Feature

Includes incident diagnosis, escalation, investigation, resolution and recovery, and closure.

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights		81%
Highly Satisfies		19%
Almost Satisfies		--
Disappoints		--

95% Incident Management

2	Field Effect MDR		94%	122 REVIEWS
3	Cynet Platform		92%	37 REVIEWS
4	Acronis Cyber Protect Cloud Backup		89%	28 REVIEWS
5	Sophos Managed Detection and Response		88%	36 REVIEWS
6	Alert Logic MDR		87%	35 REVIEWS
7	eSentire		87%	28 REVIEWS
8	Arctic Wolf MDR		86%	19 REVIEWS
9	ReliaQuest GreyMatter Platform		86%	20 REVIEWS
10	Crowdstrike Falcon Platform		85%	59 REVIEWS
11	OpenText Core MDR		81%	20 REVIEWS
		CATEGORY AVERAGE	**88%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi		73%	27 REVIEWS
--	Rapid7 Managed Detection and Response		79%	25 REVIEWS
--	LMNTRIX Active Defense		92%	6 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

IOC Focus and Management

Standard Feature

Should include a wide variety of IOCs, but is more focused on behaviors and behavioral detection; IOCs are not as simple to manage.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	62%
Highly Satisfies	36%
Almost Satisfies	2%
Disappoints	--

90% IOC Focus and Management

2	Acronis Cyber Protect Cloud Backup	89%	28 REVIEWS
3	eSentire	88%	28 REVIEWS
4	OpenText Core MDR	88%	20 REVIEWS
5	Crowdstrike Falcon Platform	87%	59 REVIEWS
6	Alert Logic MDR	84%	35 REVIEWS
7	Arctic Wolf MDR	83%	19 REVIEWS
8	Sophos Managed Detection and Response	82%	36 REVIEWS
9	Cynet Platform	80%	37 REVIEWS
10	Huntress Managed Security Platform	80%	23 REVIEWS
11	ReliaQuest GreyMatter Platform	63%	20 REVIEWS
	CATEGORY AVERAGE	**83%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	84%	27 REVIEWS
--	Rapid7 Managed Detection and Response	77%	25 REVIEWS
--	LMNTRIX Active Defense	75%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	84%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Prevention

Standard Feature

Offers capable next-gen AV (NGAV) and host protection.

HUNTRESS

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights		71%
Highly Satisfies		29%
Almost Satisfies		--
Disappoints		--

93% Prevention

2	Field Effect MDR		92%	122 REVIEWS
3	Alert Logic MDR		90%	35 REVIEWS
4	Arctic Wolf MDR		89%	19 REVIEWS
5	Cynet Platform		89%	37 REVIEWS
6	Acronis Cyber Protect Cloud Backup		87%	28 REVIEWS
7	Sophos Managed Detection and Response		87%	36 REVIEWS
8	Crowdstrike Falcon Platform		86%	59 REVIEWS
9	eSentire		80%	28 REVIEWS
10	ReliaQuest GreyMatter Platform		79%	20 REVIEWS
11	OpenText Core MDR		75%	20 REVIEWS
		CATEGORY AVERAGE	**86%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi		74%	27 REVIEWS
--	Rapid7 Managed Detection and Response		80%	25 REVIEWS
--	LMNTRIX Active Defense		97%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights		84%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Risk Scoring & Remediation Act

Standard Feature

Actionable risk mitigation suggestions for each vulnerability discovered.

FIELD EFFECT

FIELD EFFECT MDR

TOP PRODUCT

Delights	58%
Highly Satisfies	39%
Almost Satisfies	3%
Disappoints	--

89% Risk Scoring & Remediation Act

2	Acronis Cyber Protect Cloud Backup	88%	28 REVIEWS
3	Alert Logic MDR	88%	35 REVIEWS
4	Cynet Platform	87%	37 REVIEWS
5	Huntress Managed Security Platform	87%	23 REVIEWS
6	Arctic Wolf MDR	84%	19 REVIEWS
7	Crowdstrike Falcon Platform	84%	59 REVIEWS
8	Sophos Managed Detection and Response	82%	36 REVIEWS
9	eSentire	81%	28 REVIEWS
10	ReliaQuest GreyMatter Platform	75%	20 REVIEWS
11	OpenText Core MDR	75%	20 REVIEWS
	CATEGORY AVERAGE	**84%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	73%	27 REVIEWS
--	Rapid7 Managed Detection and Response	80%	25 REVIEWS
--	LMNTRIX Active Defense	89%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	92%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Standardized Playbooks

Standard Feature

Standardized playbooks contain procedures, standards, and anticipated results from incident response. Reduces threat dwell time and time to close the event.

HUNTRESS

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights	53%
Highly Satisfies	47%
Almost Satisfies	--
Disappoints	--

88% Standardized Playbooks

2	Cynet Platform	87%	37 REVIEWS
3	Field Effect MDR	87%	122 REVIEWS
4	Acronis Cyber Protect Cloud Backup	86%	28 REVIEWS
5	eSentire	84%	28 REVIEWS
6	Alert Logic MDR	83%	35 REVIEWS
7	Crowdstrike Falcon Platform	81%	59 REVIEWS
8	Sophos Managed Detection and Response	80%	36 REVIEWS
9	Arctic Wolf MDR	75%	19 REVIEWS
10	ReliaQuest GreyMatter Platform	69%	20 REVIEWS
11	OpenText Core MDR	63%	20 REVIEWS
	CATEGORY AVERAGE	**80%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	81%	27 REVIEWS
--	Rapid7 Managed Detection and Response	75%	25 REVIEWS
--	LMNTRIX Active Defense	89%	6 REVIEWS
--	Honeywell Forge Cybersecurity+ | Cyber Insights	76%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Proactive Threat Hunting

Differentiating Feature

Leverages TTPs, threat Intelligence, and IOCs, to create hypotheses in order to investigate and identify abnormal activity that may be malicious.

HUNTRESS

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights	80%
Highly Satisfies	20%
Almost Satisfies	--
Disappoints	--

95% Proactive Threat Hunting

2	Field Effect MDR	93%	122 REVIEWS
3	Alert Logic MDR	88%	35 REVIEWS
4	Crowdstrike Falcon Platform	88%	59 REVIEWS
5	eSentire	87%	28 REVIEWS
6	Sophos Managed Detection and Response	87%	36 REVIEWS
7	Arctic Wolf MDR	87%	19 REVIEWS
8	Cynet Platform	82%	37 REVIEWS
	CATEGORY AVERAGE	**88%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	79%	27 REVIEWS
--	Rapid7 Managed Detection and Response	78%	25 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Use of ML

Differentiating Feature

Provide analytics and other advanced technologies to correlate data, assign priority to alerts, and provide business context for evaluating security incidents.

HUNTRESS MANAGED SECURITY PLATFORM

TOP PRODUCT

Delights	52%
Highly Satisfies	48%
Almost Satisfies	--
Disappoints	--

88% Use of ML

2	Alert Logic MDR		87%	35 REVIEWS
3	Crowdstrike Falcon Platform		86%	59 REVIEWS
4	Cynet Platform		85%	37 REVIEWS
5	Sophos Managed Detection and Response		82%	36 REVIEWS
6	Arctic Wolf MDR		82%	19 REVIEWS
7	eSentire		75%	28 REVIEWS
		CATEGORY AVERAGE	84%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Lumifi	75%	27 REVIEWS
--	Rapid7 Managed Detection and Response	72%	25 REVIEWS