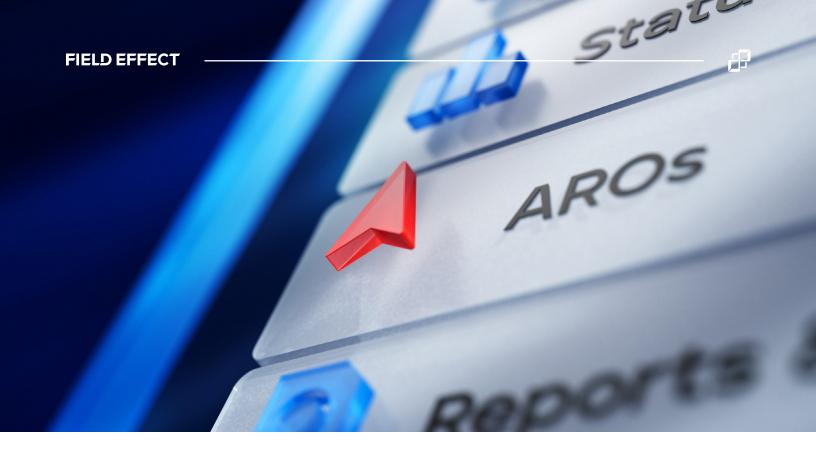# Covalence for ConnectWise

Synchronize security alerts and tickets in one platform.

Covalence

Your clients count on you to deliver the service and protection they expect —yet investigating cybersecurity alerts is time-consuming and tedious at the best of times.

The average security professional spends up to 25% of their time chasing false positive alerts across disparate toolsets.

Covalence for ConnectWise gives MSPs like you a way to manage cybersecurity information in a single convenient location, letting you drive efficient and actionable alerts to improve security management. Covalence provides real-time visibility and recommendations that let you quickly prioritize and easily triage remediation, all from your existing ConnectWise Service Board.

Access actionable cybersecurity alerting and reporting in ConnectWise

CONNECTWISE®

Simplified alerting

Covalence precisely identifies and prioritizes cyber risks by aggregating security events into contextual, high-fidelity, low-volume information as AROs—Actions, Recommendations, and Observations—that give you actionable insights into what matters most.

Predictive resourcing

Actionable alerts make it easy to effectively prioritize, triage, and allocate proper technical resources to resolve tickets.
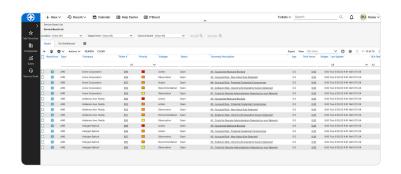
Streamlined platform

Generate, remediate, and resolve security issues and tickets. Capture and document actions. Synchronize it all from your ConnectWise Service Board.
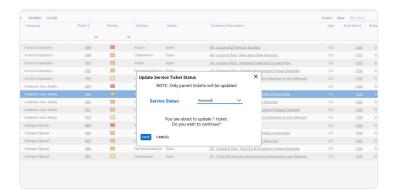
Experience the advantages of ARO alerts.

Synchronize ARO alerts between Covalence and your ConnectWise Service Boards, as well as ticket management.

AROs automatically populate into your ConnectWise Service Boards as tickets.
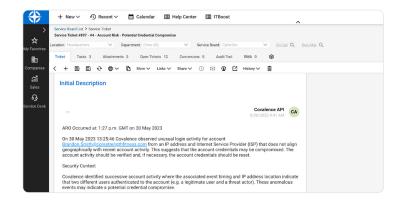

Resolving a ticket in ConnectWise will mark the ARO as resolved in Covalence and vice versa.
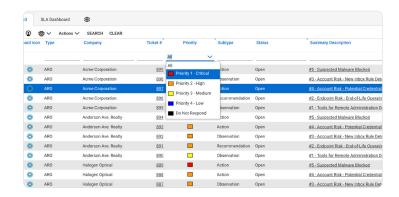
Actions with tickets are automatically reflected in the Covalence management dashboard of your ConnectWise platform.

Triage and resource security issues through AROs.

Experience the advantages of Covalence, all from your ConnectWise dashboard.

Easy to use and easy to deploy, Covalence for ConnectWise does the heavy lifting, delivering the capabilities you need to simplify security management.

Contact our team today.

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