

Field Effect MDR™ for MSPs

Now, more than ever, SMBs are turning to MSPs for their cybersecurity needs. MSPs are ready and willing to accept this challenge but it's not without its complications. Ever-changing threat landscapes, complicated and siloed technology, a shortage of expertise and varying client needs all make comprehensive cybersecurity difficult to deliver.

Field Effect MDR makes it easy for MSPs to deliver premium cybersecurity by addressing these challenges head on. It is purpose-built and priced for your entire client base with a multi-tier approach, without the complexity of traditional solutions. Combining enterprise-grade technology, with proven processes and an expert-led 24/7 SOC (security operations center), Field Effect MDR detects and responds to the most sophisticated threats – across the entire threat surface – on your behalf while empowering you to understand and address your clients' risk, to make them harder to attack.

Cybersecurity that helps your MSP business grow

Streamlining cybersecurity for all your clients into a single platform, Field Effect MDR helps you deliver a holistic defense, while achieving exceptional business outcomes.

Reduce Liability – Reduce the likelihood of attack with proactive risk management – improving your clients' security and reducing your own risk as an MSP.

Increase Margins – Consolidate 15+ tools and services in a single solution that is priced for you and your clientele while maximizing your resources and reducing labor costs.

Access Expertise – Extend your team with a 24/7 SOC that will disrupt and contain threats on your behalf and provide a level of world-class expertise.

Accelerate Growth – Stand out in the market with comprehensive cybersecurity and accelerate your business with dedicated enablement support through Field Effect's Partner Program.

The power of holistic technology

Field Effect MDR was natively built to prevent, detect, and respond to threats across your clients' entire environment with a combination of sophisticated technology, processes, and best in class combination of AI and human intelligence. The result? Holistic and noise-free protection that is continuously evolved to detect the latest known (and unknown) threats in the world. So, you can rest assured – your clients are secure.

Key Benefits:

- ✓ Stop threats 24/7 with a robust threat detection and response backed by a team of experts
- ✓ Understand and manage risk
- ✓ Eliminate SKU nightmares
- ✓ Empower L1 techs To address cybersecurity threats
- ✓ Integrate with Autotask, ConnectWise, and HaloPSA
- ✓ Grow your MSP with a true partnership

Solutions purpose-built and priced right for clients of all sizes

Field Effect MDR offers flexible solutions that cater to customers with different levels of maturity and technical needs. You can seamlessly manage your entire client base from one solution, effortlessly upgrade clients, and guarantee you have the best form of protection, no matter their size.

Field Effect MDR	MDR Core <i>For smaller businesses with less complex environments and/or limited IT resources.</i>	MDR Complete <i>For larger organizations with more advanced IT environments and/or compliance and insurance requirements.</i>
Detection and Response		
Managed Endpoint Detection & Response (EDR)	✓	✓
Managed M365 or Google Workspace Detection & Response	✓	✓
Managed Network Detection & Response		✓
Managed Cloud App Detection & Response		✓
Threat Disruption & Active Containment <i>Field Effect will neutralize and assess active threats upon your behalf to stop attacks.</i>	✓	✓
Roaming DNS Firewall		✓
Security Services		
24/7 SOC & Threat Hunting <i>Search for known and unknown threats in your environment and assess for newly emerging threats in your environment.</i>	✓	✓
Enhanced Threat Analysis <i>Further reduce risk with the assessment of advanced detections, based on proprietary Field Effect attack insights.</i>		✓
Tailored MDR Analytics <i>Develop custom analytics with our analysts, so you can detect threats unique to your organization.</i>		✓
Expedited Concierge Support <i>Benefit from expedited response times related to requests and/or questions to the Field Effect cyber analysts, prioritized by criticality across all clients and tiers.</i>		✓
White Glove Onboarding and Training		✓
Risk Management		
Vulnerability Management	✓	✓
Suspicious Email Analysis Service	✓	✓
External Threat Monitoring <i>Monitor your external defense for weaknesses, including exposed services, monitoring of public IP addresses and domains, known services vulnerabilities, and email domain protection.</i>	✓	✓
Dark Web Monitoring <i>Identify exposed organizational data with monthly scanning or upgrade to daily scanning.</i>		✓
Log Retention <i>Store MDR service-related log data for a complimentary period or upgrade to flexible storage options for longer storage, including security relevant external log data.</i>	30 Days	90 Days
External AV Management	✓	✓
Advanced Reporting <i>Access greater insights to manage risk with risk trending reports and compliance mappings.</i>		✓

"The relationship with Field Effect has been perfect for allowing us to not only become more successful, but to align everything we need for delivering first-class service to our customers."

- Simon Cutler, Chief Operations Officer at CapitalTek

Eliminate complexity and maximize your resources

Field Effects eliminates technical barriers to achieving comprehensive cybersecurity with our proprietary AROs (Actions, Recommendations, and Observations). Field Effect responds on your behalf to neutralize threats at any time of day. Meanwhile, you can empower your techs from L1 to L3 to confidently understand and remediate the threats affecting your clients.

1. Identify the most critical threats across your entire client base with prioritized AROs.
2. Access a jargon-free summary of all security-relevant information within a single ARO.
3. Streamline remediation with step-by-step instructions.
4. Validate that the alert is successfully resolved to ensure peace of mind.
5. Access world-class cyber analysts help with a single click.

PSA integrations

Receive efficient and actionable alerting, triage and resource security issues, and resolve alerts without ever leaving your PSA tool.



Grow your business with the Field Effect Partner Program

Field Effect's partner program is designed to foster collaboration and fuel your business's growth. Here's what you can expect as a valued partner:

- Access to premium marketing and sales resources, including campaigns, presentations, sales sheets, and more.
- Priority support from dedicated account managers and technical sales engineers
- Performance incentives and rewards for top partners.
- Opportunities to participate in pilot programs and impact the product roadmap with your feedback.
- Comprehensive onboarding and training materials.

Field Effect filters out 99% of alert noise so you only receive notifications that matter.



Delivered the 2nd fastest MTTD, with minimal alert noise.



Trusted by businesses like yours.

"I've been in the MSP space going on 25 years now. Of all the vendors and partners I've worked with, Field Effect ranks at the top."

- Rob Schenk, Chief Security Officer at Intelligent Technical Solutions

Join the Field Effect Partner Program today, and start enjoying the benefits of working with a true partner.

Email:

letschat@fieldeffect.com

Phone:

+1 (800) 299-8986